

Summary Impact Statement – 01.07.07 – 30.09.07

Community involvement Activity & Date	Aim of consultation	Outcomes agreed	Numbers attending	Time Allocation
03.07.07 Housing Forum	To Discuss a number of proposed and existing policies with NPHA tenants to allow us to gain there thoughts on each one.	Improved understanding on tenants views on each of the policies discussed.	14	14 Hours
04.07.07 Community Cohesion Strategy Seminar	Customer / Staff seminar on the Community Cohesion Strategy and the Tenant Compact.	Improved staff/customer understanding. Feedback to be delivered through Customer forum	18	10 Hours
05.07.07 Wade Hall Forum	To get the views of local residents on how things can be improved.	Improved joint work with residents & the Police.	16	8 Hours
06.07.07 FARRIA monthly meeting.	General service review – gaining feedback from local residents.	Improved joint working with Ashiana, residents and local Police.	7	6 Hours
10.07.07 TALK Editorial Panel	Review of Spring/ Summer 07 edition of TALK.	Contents of the next TALK magazine – Autumn version.	11	8 Hours
11.07.07 Grounds Maintenance Panel	Monitoring performance of contractor and agreeing revised terms of reference	Terms of reference & formatting for monitoring agreed.	13	6 Hours
24.07.07 Boundary Court / Church Side Scheme Meeting	Presentation to tenants of a sheltered scheme.	Improved understanding of the services provided to them and how they can get involved.	10	2 Hours
25.07.07 Blackpool Tenants Forum	Residents meeting to discuss local issues.	Improved understanding of the needs of the community.	5	2 Hours
31.07.07 Housing Forum	To discuss various different policies before they go to the Board meeting in August.	Feedback and proposals to be added on to the policies set to go to the board, approval from all those in attendance.	18	8 Hours
02.08.07 Wade Hall Forum	To get the views of local residents on how things can be improved.	Improved joint work with residents & the Police.	20	6 Hours
02.08.07 Great Park Drive Residents meeting	Residents meeting to discuss setting up a residents association for the local area.	Feedback from residents on the services provided to them and local community issues.	6	4 Hours
03.08.07 FARRIA Monthly meeting	General service review – gaining feedback from local residents.	Improved joint working with Ashiana, residents and local Police.	5	3 Hours
08.08.07 Grounds	Discuss performance of	Terms of reference &	10	10 Hours

Maintenance Meeting.	contractor and agreeing revised terms of reference	formatting for monitoring agreed.		
30.08.07 Dreamscheme Arts and Crafts Day.	Activity day for children in the Penwortham area as part of Dreamscheme.	Better understanding of local youths and their needs.	8	5 Hours
06.09.07 Wade Hall Forum	Multi-agency meeting to discuss local issues on the area.	Joint working with local Police and residents group	30	6 Hours
12.09.07 Grounds Maintenance Meeting	To discuss tender process and contract requirements.	Clear understanding of what is required by prospective contractors.	10	10 Hours
16.09.07 Walton-le-dale Youth Carnival	Open day for youngsters in the South Ribble area.	Improved understanding of youngster needs.	100	6 Hours
24.09.07 NWTRA – Lancashire Voices	Forum with residents from other housing associations to re-launch Lancashire voices.	Steering group established for Lancashire voices	40	5 Hours
26.09.07 Broadfield Residents Meeting	Residents meeting to discuss setting up a constituted group for the area.	To continue work to set up a residents group for the area.	10	6 Hours