

Summary Impact Statement – 01.10.07 – 31.12.07

Community involvement Activity & Date	Aim of consultation	Outcomes agreed	Numbers attending	Time Allocation
04.10.07 Wade Hall Forum	To get views from tenants and local agencies on ongoing issues.	Improved joint work with the local residents association and partner agencies	20	4 Hours
04.10.07 Buckshaw Village Residents Meeting	Initial meeting to establish a residents group for the local area.	To establish a constituted group for the area through further meetings.	16	5 Hours
05.10.07 F.A.R.R.I.A Meeting	Local residents association meeting for the Accrington area	Improved joint working with the community and neighbouring associations/	5	1 Hour
18.10.07 TALK Editorial Panel	Review of the Autumn edition of the TALK magazine and to discuss future stories.	Contents of the next edition of TALK magazine - Winter Version	10	7 Hours
23.10.07 Penwortham Residents Association meeting	To discuss establishing a residents group for the local area.	To re-advertise on a larger scale to set up a group for the area through follow up meetings	2	3 Hours
01.11.07 Wade Hall Community Forum	Meeting for the local community association and agencies to discuss local issues and items for improvement	Joint work with the local Police, Council and residents group to try and resolve current issues.	10	4 Hours
06.11.07 Doorstoppers Launch – Kingsfold	To launch the new 'No Cold Calling' Zone for the area	To support local residents and agencies implement the project.	20	4 Hours
06.11.07 Housing Forum	To discuss and get feedback from tenants on the current reports going to Board.	Clear understanding of tenant's views on current issues and proposals that will be taken to the next Board meeting.	13	6 Hours
08.11.07 Tenant Inspections	To get tenants view on the lettable standards of Void properties.	Improved understanding of tenants needs and expectations when taking on a new property.	3	4.5 Hours
09.11.07 F.A.R.R.I.A Meeting	Local resident's association meeting for the Accrington area	Improved joint working with the local community, Housing Associations and Police to improve community issues.	4	2 Hours
15.11.07 INSTEP Residents Conference	To allow tenants to meet with and receive training from neighbouring associations to gain new skills	Agreement to go to future training events which enable residents to gain new ideas and learn	18	8 Hours

	that will aid them in community activities and meetings.	from other associations		
14.11.07 Theatre Project at The Place – Wade Hall	Community event for the local estate to enable tenants to gain a better understanding on the way in which local government operates.	Educational gain for all participants as well as the opportunity for the local residents to mix together socially	15 Hours	4 Hours
28.11.07 Lettable Standards Seminar	To gain tenants views on the current lettable standard and the way in which they feel it should be changed.	Various points of the standard to be changed along with the recruitment of some new tenant Inspectors	15	10 hours
29.11.07 Broadfield Residents Association Meeting	To set up a residents group for the Broadfield area and to discuss community issues.	Formation of a constituted group for the local area with a number of residents signing up as members.	4	3 Hours
04.12.07 Buckshaw Village Residents Group	Meeting for the residents of Buckshaw Village to discuss the creation of a residents association for the area.	To set up and launch a constituted group in the new year. Work jointly with the local Police and council to resolve current issues.	15	4 Hours
04.12.07 Disability Forum	To discuss amendments to the current Adaptations Policy	Clear view and understanding of tenants affected by the policy.	3	2 Hours
06.12.07 Tenants meeting at The Bridge	To explain the purpose of the tenants compact	Agreement to sign up to the compact in the new year	7	1 Hour
06.12.07 Wade Hall Forum Meeting	Meeting for the local community association and agencies to discuss local issues and items for improvement	Joint work with the local Police, Council and residents group to try and resolve current issues.	8	4 Hours
07.12.07 F.A.R.R.I.A Meeting	Residents meeting for the Accrington area, to discuss local community issues	Improved joint work with the local residents association and partner agencies	3	2 Hours
13.12.07 Group Business Plan Meeting	To discuss the implications of the current group business plan and the priorities for the next year	Better understanding of tenants views on what is important to them as customers	11	7 Hours
13.12.07 Penwortham Residents meeting	To set up a residents group for the Penwortham area and to discuss community issues.	The formation of a constituted group for the area as well as full support from the association in the introduction of an estate caretaker.	10	4 Hours
20.12.07	To explain the	Better	13	8 Hours

Rents and Service Charges Forum	way in which Rents and Service Charges are calculated and the reasoning behind them.	understanding for all residents on exactly what they pay for and how it is calculated.		
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